## **Notice of Transfer of Servicing**

Please be advised that effective **May 1, 2025** the servicing of the loan account referenced above will be transferred from Mechanics Bank Auto Finance (MB Auto Finance) to Westlake Portfolio Management (WPM).

### **HOW THIS IMPACTS YOU**

- Starting May 1, 2025, all payments should be remitted to WPM (see options below).
- This account servicing transfer does not affect any of the terms, conditions or obligations of your retail installment sales contract other than who services your account.
- Your account will transfer from MB Auto Finance to WPM between May 1-5, 2025 (Account Transition Period).
- Online account access on either platform may not be available during this account transition period, but payments can still be made by one of the non-online payment options outlined below.
- WPM will contact you with additional details regarding this account servicing transfer on or around May 5, 2025, with information that includes your new account number and further instructions for setting up online account access and mobile app registration.

#### **CHANGE OF PAYMENT INFORMATION**

- Any payments due during this Account Transition Period (May 1-5, 2025), should be paid by one of the mail or phone options below.
- If at any time you have difficulty making a payment, please call 877.266.9600 for assistance.

### **PAYMENT OPTIONS (NO FEES)**

- 1. Automatic/Recurring ACH Payments: If you currently have automatic and/or recurring ACH payments set up to pay your loan they will NOT continue past April 30, 2025 unless you take action as outlined below. You will need to re-establish your automated ACH payments with WPM for all payments due after May 5, 2025. There is no fee to pay by automated recurring ACH transactions. To re-establish automatic ACH payments with WPM, please take one of the following actions:
  - A. Authorize MB Auto Finance to transfer your existing ACH payment Information: If we have a valid email address on your account, you will receive an email from us on or around April 7, 2025 with a consent form that allows us to transfer your existing ACH payment information to WPM. You will need to sign the consent form via DocuSign, and your payments will continue without disruption. You will need to complete the consent form no later than April 25, 2025 in order for your automatic payments to continue without disruption.
  - **B.** Go to WPM Website and set up new ACH payments: Beginning May 5, 2025, you can login at myaccount. wpmservicing.com and set up new ACH payment instructions.
- 2. Pay by Mail: Mail your payment to: Westlake Portfolio Management

PO Box 847405

Los Angeles CA 90084-7405

3. Pay Online: Logon at myaccount.wpmservicing.com, and pay using your personal checking or savings account.

## PAYMENT OPTIONS (PROCESSING FEES APPLY)

- 1. Pay by Phone: Call toll free at 877.266.9600 and pay using your personal checking account or ATM/debit card
- **2. PayNearMe:** visit http://www.paynearme.com/WestlakePortfolio and pay using your personal checking account or ATM/debit card
- 3. MoneyGram Wire Transfer: Call toll free at 800.MONEYGRAM, and use Code 17060

#### **QUESTIONS?**

If you have questions about your loan or this servicing transfer, please contact the appropriate party:

### Current Servicer (until April 30):

Mechanics Bank Auto Finance Customer Service 855.272.2886 2495 Village View Dr. Suite 190 Henderson, NV 89074

# New Servicer (beginning May 1):

Westlake Portfolio Management Customer Service 877.266.9600 PO Box 847405 Los Angeles CA 90084-7405